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# **DIVERSITY, EQUITY, INCLUSION**

- <u>DIVERSITY</u> is the presence of difference
- EQUITY is the state, quality or ideal of being just, impartial and fair (Source: Annie E. Casey Foundation)
- INCLUSION is the accepting, respecting, and valuing of diversity



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## **BELONGING**

- <u>BELONGING</u> helps employees <u>feel</u> valued, noticed and cared for.
- <u>BELONGING</u> helps us <u>feel</u> socially connected, enabling us to reach our full potential.
- <u>BELONGING</u> is a key component of DEI initiatives





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### **IRAC**

- Section 1: I Issue: What gets in the way of belonging?
- Section 2: R Rule: What research, values, and practices support it?
- Section 3: A Analysis: What happens when we do or don't foster belonging?
- Section 4: C Conclusion: What commitments can we each make moving forward?



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## **REFLECTION PROMPTS**

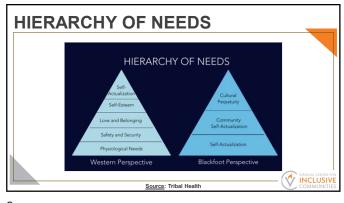
- What is your <u>earliest</u> memory of being a working professional?
- What is your <u>most significant</u> memory as a working professional?



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# A sense of belonging to a greater community improves one's motivation, health, and happiness.



### ORGANIZATIONAL IMPACT

- · Employees who have a sense of belonging:
  - · Take 75% fewer sick days
  - Are 167% more likely to recommend their company to others
  - Experience a 56% increase in job performance
- · Employees who feel they don't belong:
  - · 27% less psychological safety
  - 50% higher turnover rates

Source: Culture Ally



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### THE GREAT RESIGNATION

The top three factors employees cited as reasons for quitting were:

- they didn't feel valued by their organizations (54 percent)
- they didn't feel valued by their managers (52 percent)
- they didn't feel a sense of belonging at work (51 percent)

Source: McKinsey & Company

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# INTEGRATED Example: Hiring diverse candidates and expecting them to "fit in" Conditional Belonging EXCLUDED Example: Certain roles are closed to specific groups Counce: Floyd Cobb & John Krownapple

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# SENSE OF BELONGING CHART SENSE OF BELONGING WHAT CAN YOU DO AS AN INDIVIDUAL? WHAT CAN YOUR ORGANIZATION DO? I am safe I am valued I have power I know that I am learning I can make mistakes and not lose my dignity

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## **REFLECTION PROMPTS**

- What characteristic is the <u>strongest</u> at your organization and an example of it in action?
- What characteristic is the <u>weakest</u> at your organization and the impact of its absence?



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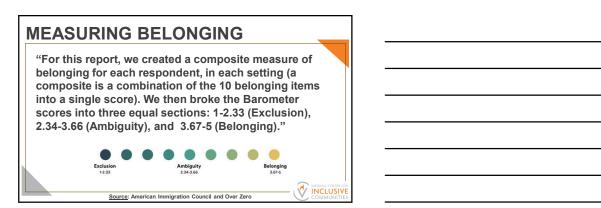
### MEASURING BELONGING · An adaptable tool to measure belonging · Key findings: o 64% of Americans experience Belonging non-belonging at work. Barometer o 74% feel that way in their local community. o High belonging correlates positively with health, retention, civic engagement, trust, and support for democracy VIRGINIA CENTER FOR INCLUSIVE Source: American Immigration Council and Over Zero

# MEASURING BELONGING Identify Workplace Domains to Measure Adapt Survey Items Include Open-Ended Questions Segment Your Data Link to Action Planning

Source: American Immigration Council and Over Zero

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# **CASE STUDIES PRESENTATIONS**

- Core issue
- Relevant tools and concepts
- Proposed measures of success
- Conclusion with recommended action(s)



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# What is one action you will take on Monday to <u>strengthen belonging</u> at your organization?



